

Garage Door Repair & Installation Info-Guide

April 2023



GARADOR

HÖRMANN

novoferm

AlluGuard
Roller Garage Doors

cardale
GARAGE DOORS

HENDERSON



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Who we are

We're mainly in the business of repairing broken garage doors, we also install new doors and automate existing doors.

Our workforce are highly skilled at what they do, and generally operate within an hour of their home address.

WUDHUS LIMITED

On-site Surveys & Advice is Free. If you do not want any work carrying out we leave you with a smile and a free quotation.

Done in One. Most repairs and replacements are completed in a single visit.

Firm Up-front Prices. No hidden additional costs or unpleasant surprises.

Complete Guarantees. We guarantee all new Parts & Labour for a minimum period of 1 year.



Highly responsive

Sorted the problem where others theorised. I'm so impressed by this company's service. I needed urgent action and they responded very effectively and even had the part. Highly recommended - they know their business.



What we do

Mechanical Repairs & Full Mechanical Services

REPAIRS

1 Year Parts & Labour Guarantee

It is only when a mechanical failure occurs that it becomes apparent it is necessary to arrange for a specialist to assess and repair the problem.

Our service vans carry a comprehensive range of spares, which enables most repairs to be completed in a single visit.

Occasionally though we have to order the parts in from the manufacturer or locate them via one of our trade partners, or pick them from our own in-house stores.

It is not always possible to repair a door, reasons for this include:

- Parts no longer available
- Door damaged beyond repair
- Cheaper to replace the door

FULL SERVICE OPTION

5 Year Parts & Labour Guarantee

The mechanical parts which enable smooth and light-touch operation of a door are under great tension.

In our experience, it can be a false economy to only replace the broken part, as doing so may cause other worn parts to fail in due course.

For this reason, in *limited circumstances, we are to offer the option of a Full Service, which is where all worn parts are replaced.

** Due to availability of parts and overall condition of door panel and frame.*



Absolutely DELIGHTED

Absolutely DELIGHTED with the service, quick response, excellent polite and highly skilled engineer got my broken garage door open and was able to repair the ancient mechanism. It is now working better than it was BEFORE it broke which has saved me thousands of pounds on a new one. Highly recommended 10/10



What we do

Automatic Opener Repair & Replacement

REPAIRS

1 Year Parts & Labour Guarantee

If the automatic opener is still operational but not fully retracting or opening the door, in most instances, it is a routine procedure to reset the limits of the opener.

Occasionally though it may indicate that either the motor or boom drive are worn, usually due to age and constant use.

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It is not always possible to repair an opener, reasons for this include:

- Parts no longer available
- Opener damaged beyond repair
- Cheaper to replace the opener

REPLACEMENT OPTION

5 Year Parts & Labour Guarantee

Our technicians are fully conversant with all types of openers, control panels and safety equipment. Their service vehicles carry a comprehensive range of spares and replacement openers.



Impressed with company and engineer

The engineer, Phil, was polite, helpful and explained what was wrong with the garage door. I was quoted a reasonable price which I went with. He did the job there and then. I was very impressed with both the company and Phil.



How we help our customers



We strive to do the absolute best job for our customers, and provide sound advice and guidance.

Every job begins with a Free On-site Visit, which provides our customers with accurate advice and options.

Our prices are competitive and comparable with other specialist garage door companies.

We are not in the least offended if you do not want to go ahead with our price, we will leave you a smile and a Free Quote.

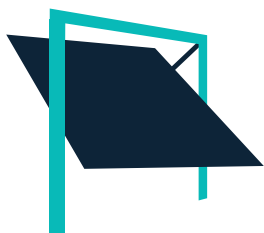


Very fast and well-executed service

Very fast and well-executed service and repair of garage doors. I am very satisfied with the contact with the client and the quick response to my needs. Thank you very much and I can fully recommend the guarantee of high quality service to everyone.



Canopy (Up & Over) Doors



Up & over or canopy garage doors are the most commonly found door type in the UK. It's all thanks to their simple, classic design and ease of use, as well as their availability in a range of materials and finishes. This includes GRP (Glass Reinforced Plastic), Steel and Timber.

This makes them a versatile choice, and suitable for many different types of properties. Up-and-over doors are robust, require very little maintenance, and are suitable for busy garages with frequent use. They also come with secure locking mechanisms for your peace of mind.



For an extra level of convenience, particularly on larger up-and-over doors, it's also possible to use an automatic operator. In summary, they offer great value for money and are an ideal solution for many garages.

- **Available in a range of materials and colours**
- **Manual operation with an automation option**
- **Simple, low-maintenance mechanism**
- **Safe and secure**

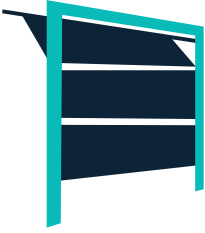


Don't panic.

The wire on the garage door broke just as I had finished clearing up for a weekend away. My phone call was answered straight away and Kevin came around about 2 hours later. 1/2 later it was all fixed and my weekend was on again! Thanks

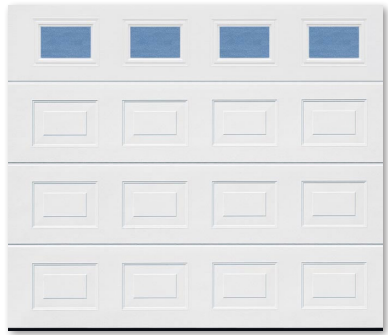


Sectional Doors



Distinctive in appearance and operation, sectional garage doors open vertically much like a standard door but do not push out in front of the garage. This allows you to save space on the driveway and park closely in front of your garage.

Sectional doors are made up of a number of panels and components and can come in a range of different colours and finishes. Accessories and options are also available to customise your door, including windows and handles.



A new sectional garage door will provide excellent security features, as well as weather resistance and insulation. So, if your garage is a living space and not just for storage, they can provide the perfect solution.

- **Available in different materials and finishes**
- **Optional extras for customisation**
- **Automated with manual override**
- **Highly secure**
- **Excellent weather protection**
- **Sound and thermal insulation**



Brilliant service. 5*

Wow! Phoned and got a call back within 10 minutes. The engineer was here within the hour. Fab job undertaken. Very organised and experienced. 5*. Thank you very much.



Roller Shutter Doors



Roller shutter garage doors are a stylish and versatile option for all types of property. They're available in a range of styles and colours, so you can find the perfect match for your home.

Easily operated either automatically or manually, roller doors are ideal if space is limited on your driveway because you can park a car just a few centimetres away. They also require minimal headroom, so help you to make the most of a smaller garage.



A roller shutter garage door is easy to maintain and keep clean, with a durable finish. Other features and options include excellent thermal insulation, weather protection and security features.

- **Choose from various colours and finishes**
- **Automatic or manual operation**
- **Maximise space inside and outside your garage**
- **Thermal insulation and weather protection**
- **Safe and secure**
- **Easy to maintain and clean**



Speedy & Professional job.

Our garage door had been giving trouble for a long time but finally jammed on the day before we urgently needed to remove some bulky items. Good experience all round - friendly and helpful telephone contacts and an engineer was on site within about 75 mins from first call (with no obligation and no charge). He was professional & friendly - inspected the door and gave us a quote on the spot. We said yes and he just got on with it.



Door Automation



We can repair or replace your Automatic Opener or upgrade your existing manual door

Whether your garage door opener has broken, or you'd like to upgrade your current manual door with an automatic opener, we can get things sorted quickly and at a competitive price.

We can repair, supply and install a range of quality automatic garage door openers and we carry a stock of common parts on our vans.

We're able to complete 93% of repair jobs in one visit.



All services are carried out by approved and experienced engineers, who are fully insured. They will provide a full written receipt and guarantee on completion of the work.



Very satisfied

Great service, would highly recommend this company, very professional, completely happy with the work.



Door Automation



Secured by Design (SBD) is the official police security initiative that works to improve the security of buildings and their immediate surroundings to provide safe places to live, work, shop and visit.



Burglars have a tough time when it comes to **Hörmann** automatic garage doors: When the garage door is closed, the door security kit automatically engages in the guide rail stop, immediately locking and securing it against forced opening. This lock is purely mechanical and in contrast to operators from other manufacturers, effective even in the event of a power failure.



Repairs

Garage doors are an essential part of your home's security and curb appeal. However, like any other mechanical device, they are prone to wear and tear, and faults can occur. Some of the most common types of garage door faults are:

Cables & Cones

Garage door cables are responsible for supporting the weight of the door and ensuring smooth operation. Over time, cables can become worn or break due to regular use or wear and tear. If your garage door is making a grinding or scraping noise, it could be a sign of worn or broken cables.



Garage door cones are responsible for holding the cables in place and ensuring the door operates smoothly. If the cones become damaged, it can cause the cables to come loose or break, affecting the door's operation.

Springs

Garage door springs play a vital role in lifting and lowering the door. They are under a tremendous amount of tension and can break due to regular use or wear and tear. If your garage door suddenly stops working or makes a loud noise while opening or closing, it could be a sign of a broken spring.



Highly recommended

Called out on Easter Saturday due to being unable to open garage door. Arrived when expected. Chap was very polite and knowledgeable and I didn't feel under any pressure to proceed. Company offered me an affordable price and fixed the lock and door surround in the same visit. Happy customer.



Repairs

Spindles

Garage Door Spindles are rollers which assist the smooth movement and operation of the door. With use they become worn or damaged, and it may be necessary to replace the spindles to ensure the door operates smoothly and safely.



Misaligned Tracks

Garage door tracks guide the door's movement up and down. If they become misaligned, it can cause the door to get stuck or come off the tracks entirely. Misaligned tracks can also cause the door to operate unevenly or make loud noises during operation.

Faulty Sensors

Garage door sensors are designed to prevent the door from closing if there is an object in the way. If the sensors are dirty, misaligned, or damaged, the door may not close correctly, putting your home's security at risk.

Damaged Panels

Garage door panels can become damaged due to various reasons, including impact, weather conditions, or regular wear and tear. Damaged panels can affect the door's insulation, security, and appearance, and may require repair or replacement.

Faulty Locks

Garage door locks are an essential component of your home's security. Faulty locks can leave your garage and home vulnerable to intruders. Some common issues with garage door locks include jammed locks, broken keys, or worn-out locks that no longer provide adequate security. If you experience any of these issues, it's crucial to have a professional technician repair or replace the lock.



Maintenance

To keep your garage door in good working condition and prevent faults, it's essential to carry out regular maintenance. Some of the most common garage door maintenance requirements are:

Lubrication

Garage door components, such as hinges, rollers, and tracks, require regular lubrication to ensure smooth operation.

Inspection

Regular inspection of the door's components can help identify faults early on and prevent them from becoming more severe.

Cleaning

Dirt, debris, and moisture can damage your garage door's components and affect its performance. Regular cleaning can prevent these issues and prolong your door's lifespan. When it comes to garage door repair, it's essential to hire a professional technician with the necessary skills and experience to diagnose and fix the issue. Attempting to fix the problem yourself can be dangerous and cause further damage to the door or its components.

In summary, regular maintenance, timely repairs, and professional installation can help keep your garage door in good working condition and prolong its lifespan. If you're experiencing any garage door faults, contact a professional technician to diagnose and fix the issue.



Manual up & over garage door

Garage door not opening/ closing properly. After contacting by phone, was given appointment for following day for engineer inspection. They arrived on time discussed the issue & gave an immediate quote. Job completed, in good time, same day. Would recommend.



Replacement Doors

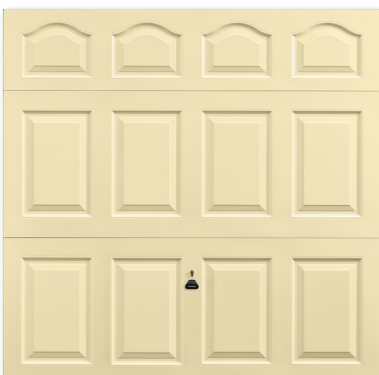


IMPROVE YOUR HOME'S KERB APPEAL WITH A NEW GARAGE DOOR

Installing a new garage door can be a great way to improve your home's security and appearance.

We can survey, design, supply and fit a wide range of stunning new garage doors from the UK's leading manufacturers. Whether you're looking to replace an old and tired door or upgrade to something special, we've got you covered.

We deal directly with the nation's leading garage door manufacturers and suppliers, meaning you get the best doors, at the best prices.



Very straightforward

Very straightforward from start to finish. Easy to deal with and did exactly what they said they would do when they said they would do it.



Replacement Doors

REPAIR AND REPLACE DISCOUNT

If we've come out to repair your existing garage door, and you eventually decide a new door is the right option for you, we'll discount any work carried out from the price of your new garage door installation.

We've fitted many different garage door types and sizes over the years, and we're fully insured, so you can have peace of mind about a job well done.

In case you're wondering what happens to your old door, wonder no longer. We'll make sure to dispose of it, along with any mess, leaving you with nothing other than a pristine new garage door.

- **Experienced and knowledgeable garage door technicians**
- **Same day service where possible**
- **We cover Derby and all DE postcodes**
- **93% of jobs completed in a single visit**
- **Fixed price quotations**
- **Written receipt and guarantee**



Good Job

One of my springs had broken on my garage door. Other firms wanted me to fit a new door. They gave me a few options, I decided to get mydoor fixed. Once I decided it was fixed within two days by a helpful and professional tradesman.



Verified Trustpilot Reviews



Peace of mind restored quickly

I was able to book an appointment on-line on a Sunday afternoon. The work was carried out on Monday morning. John, the engineer, was very competent, clearly very experienced, and was friendly and personable throughout his visit. The garage door was "as good as new" within half an hour. The lady at the office was helpful and clear during our telephone conversations.



All in all, an excellent experience...

Good communication before the engineer arrived. A rapid reply when I phoned. The engineer was very pleasant and explained what the job would entail before a price was given.



Quick response same day repair

Very efficient polite service engineer who explained what was required. Quote given with 10% discount for senior citizens. Thank you.



Super fast service

From making contact they had someone with me the next day and he priced up repair costs. They said they would make contact as soon as part were in. I was contacted 2 days later to say parts arrived and they were back out and job done within 30 minutes. Fast service and repair reasonably priced.



Great service

Arrived on time, clean, cheerful and polite and fixed the issue on the spot. Lee is a great employee for your company.

